

## Owen Sound Student Residence

1266 16<sup>th</sup> Street East  
Owen Sound, Ontario  
N4K 1Z3

E-Mail: [info@owensoundstudentresidence.com](mailto:info@owensoundstudentresidence.com)

Web Site: [www.owensoundstudentresidence.com](http://www.owensoundstudentresidence.com)

Telephone: 226-668-6139

# WIRELESS INTERNET SERVICE AGREEMENT

Residents of Owen Sound Student Residence are entitled to Wireless Internet Access as part of the Tenant Agreement, and as such, we require you to read, understand, and sign this Wireless Internet Service Agreement before gaining access to our Internet Service.

## 1. Our Commitment

We will provide our Residents with a safe and reliable Internet Service, which will allow all of you to communicate with your family, and complete you school responsibilities.

## 2. Student Obligations

You must comply with this Policy, any applicable legal requirements, and any directives, which we sent to, or request from you.

## 3. Usage and Access Policy

This policy applies to all residents of Owen Sound Student Residence when making use of the Wireless Internet Service.

- a. You may not interfere with the Legal Rights of Others
- b. Disseminate material, which violates the copyright, moral rights, or other intellectual property rights of others.
- c. Defame, abuse, stalk, harass, or threaten others.
- d. Otherwise violate the contractual property or civic rights of others, including rights relating to privacy and publicity.

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## 4. Prohibited Activities

- a. Use the Internet Service to send out unsolicited e-mail, whether of a commercial nature or not, which degrades the performance of the network.
- b. Sent e-mail messages to another individual or another system who has explicitly asked you to stop.
- c. Distribute chain letters, pyramid schemes, "Ponzi" schemes, or multilevel marketing scams.
- d. Improperly inhibit or degrade others' use of the Internet Service.
- e. Use of Internet Service to breach the security of another user, or to attempt to gain access to another person's computer, software or data, without the knowledge and consent of that person or to attempt to circumvent the user authentication or security of any host, network or account, including accessing data not intended for your access, unauthorized logging into or making use of a server or account or probing the security of other networks.
- f. Use the Internet Service to interfere with (or encourage others to interfere with) computer networking or telecommunication services to any user, host or network, including denial of service attacks, flooding of a network, overloading a service, or attempting to crash a host.
- g. Distribute (or encourage others to distribute) spam-ware, mass e-mailing programs or technologies designed to overburden Internet operations.
- h. Seize or abuse operator privileges.
- i. Use or distribute tools designed for compromising security, such as packet sniffers, ping bombers, cracking tools, password guessing programs or network probing tools.
- j. Transmit or disseminate any information or software, which contains a virus, cancelbot, trojan horse, worm, or other harmful or disruptive component.
- k. Breach current bandwidth or data storage restrictions to the point where such a breach degrades network performance.
- l. Improperly restrict, disrupt, or degrade our ability to maintain the network and deliver the Internet Service, or monitor the Internet Service, backbone, network nodes, and other network services or components.
- m. Otherwise overburden our network or affect our ability to provide services to others. **ie gaming**

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## 5. Bandwidth Limitations

Owen Sound Student Residence provides a shared, load-balanced connection of 50 Megabits Downstream, and 2 Megabits Upstream. All transfers are tracked for usage tracking and legal liability purposes. We ask that you refrain from using peer-to-peer network such as Ares, BitTorrent, or otherwise when connection speeds are limited due to peak usage.

There are limitations to how much you can download monthly. Over 50 gigabytes per month will be billed directly to the student at \$1.00 per gigabyte to a maximum of 100 gigabytes at which time your Internet Service will be suspended for the remainder of the month.

## 6. Limit of Liability

Although we have committed ourselves in providing you with a safe and reliable Internet Service: we cannot reasonably guarantee 100% safety and reliability at all times.

- a. **Connectivity**-Due to the nature of Wireless Networks and the Internet, we cannot guarantee that you will be free from connectivity issues at all times.
- b. We cannot guarantee that you will be free from connectivity issues due to issues with your own Computer, Laptop, or other Network-Ready Equipment.
- c. Our Internet Service uses WPA-EAP for authentication and security, which is not supported by all Wireless Devices (e.g. Playstation, Xbox 360, Nintendo Wii, etc.)

## 7. Loss and/or Damage-

Owen Sound Student Residence cannot be held responsible for any data loss, or damage to property resulting from use of our Internet Service.

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# WIRELESS INTERNET SERVICE AGREEMENT

## 8. Safety and Security

Although we have taken precautions in implementing a rigid Firewall Appliance, we cannot protect your Computer, Laptop, or other Network-Ready Equipment from viruses, trojan horses, worms, or other malicious software or network attacks.

- a. Other Residents using our Internet Service who attempt to access your Computer, Laptop, or other Network-Ready Equipment must be reported immediately, and will be held responsible for their Breach of Policy.

## 9. Breach of Policy

You must comply with this Wireless Internet Service Agreement. If you do not comply, Owen Sound Student Residence reserves the right to:

- a. Revoke your usage of our Internet Service.
- b. Suspend your usage of our Internet Service.
- c. Require you to remove any attached devices causing harm to our network, or to other tenants.
- d. Report your actions and/or behaviors to the appropriate authorities.

I hereby affirm that I agree to and understand the above statements in there entirely on the date of \_\_\_\_\_ (YYYY-MM-DD).

Applicant \_\_\_\_\_ (Print)

Applicant \_\_\_\_\_ (Signature)